

Integration Services

System Upgrade

Upgrading to the latest release of your IGT System products? The System Upgrade service is the perfect answer to help you safely migrate to the next release of IGT system software.

Software upgrades require major planning, risk assessment, and careful execution. Gain peace of mind knowing that your upgrade is performed by trained professionals underpinned by the strength of the IGT enterprise.

System upgrade capabilities are a core competency of our business model. We provide strong project management practices, System experience, and a proven deployment process to successfully upgrade your software to the latest version.

Drive Business Value

Leverage the features and functions of the latest system advances with confidence while minimizing risks. By using IGT to perform system upgrades, you are can count on proven measures that produce quality results.

- Enhance quality by leveraging decades of IGT upgrade experience and proficiency
- Mitigate risk by using proven techniques and IGT expertise to deliver predictable outcomes
- Boost your staff's competence through professional IGT training
- Protect your IGT System investment

Package Features

IGT uses a proven deployment process which includes the following features to successfully move customers to the latest version of IGT System products.

- Pre-installation site survey to ensure the infrastructure will sufficiently support the upgrade
- Structured project methodology including adherence to ISO-certified implementation procedures
- Design and plan for new infrastructure when needed for an upgrade
- Use of staging environment to configure, test, and validate changes prior to production deployment
- Go-live support using experienced IGT resources
- Extended post-upgrade assistance for complex upgrades

Additional services

Support Services, Education Services, and Marketing Services

Talk with your IGT representative to learn how our service offering options can assist you with your System Upgrade.



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