



# Customer Portal

## Full Service At Your Fingertips

Sometimes you need help. IGT's updated Customer Portal is your one-stop solution for all your questions, concerns and tickets. With access to our knowledge base, user guides and forums, you can quickly get the information you need to resolve your issues.

When there's a problem you can't fix on your own, the Customer Portal also offers full ticket submission and tracking. Your ticket will automatically update as it progresses through resolution, so a quick glance at the portal keeps you up to date. You can also add information to your ticket or send messages to the technicians working on your ticket at any time.

Check out the Customer Portal to see what tips and tricks you can find today!

## Service Highlights

- Ticket Management
- Change Requests
- Knowledge Base
- Workarounds
- Forum
- User Guides
- Reports
- Account Information