

66The Bonus Hours promotion on Cash Pop has helped to spark a renewed interest in the game from a wide range of New Jersey players. ??

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## **Overview**

- After a strong launch in September 2019, **Cash Pop** sales in New Jersey had dropped off and interest in the game was waning
- The New Jersey Lottery introduced a targeted mix of promotion and advertisement to boost game sales, leveraging the inherent flexibility of Cash Pop to drive player engagement
  - The largest promotion offered was **Bonus Hours**, which incentivized players to play multiple numbers for draws within a certain time period on select days, initially Wednesdays between 4:00pm and 8:00pm
  - Bonus Hours were revamped in January 2021 to include Thursdays and Fridays from 5:00pm to 7:00pm



## Results

- The combination of effective promotion and advertising have led to Cash Pop sales tripling, from under \$0.04 per capita to over \$0.12 from March 2020 (pre-pandemic) to March 2021
- 70% of sales have come during non-promotional hours
  - Despite only holding Bonus Hours two days per week in 2021, the promotion is lifting sales between 5:00pm and 7:00pm on all days
- More than 3,200 retailers are now selling Cash Pop on a weekly basis, representing
  45% of the New Jersey retail market
  - This represents continued opportunity for growth for Cash Pop as retail execution and strategic advertising and promotional efforts continue



## **Summary**

- Mature draw games can be reinvigorated through strategic investment both to the game itself through prize matrix enhancements and value-add features, and in support of it through advertising and promotions
- IGT's solutions and management in New Jersey have led to a 5-year CAGR of 5.4% for the New Jersey Lottery

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